

Adult Social Services Performance Measures ASC-MT - 2015/16 year end submission

Appendix A - 2015/16 Year end report

15/16 Decision Key

A	Retain - National Measure still required
B	Retain - but apply amended national measure definition
C	Retain - but develop as a 'local' measure
D	Delete no longer required or fit for purpose
E	Replace with measure TBC

	Annual reported indicator
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Measure Type Key

N	
C	
P	

Direction of Travel Key

↑	Indicator has improved
↔	Indicator shows no change
↓	Indicator has deteriorated

revised at submission

Indicator Ref	N	C	P	PHOF	Indicator Title	Good Perf	Freq.	2014/15 Performance	Proposed 15/16 Target	DOT (14/15 15/16)	15/16 Performance	Head of Service	Accountable Officer	Decision Code	Comments / Remedial Actions
1 ASCOF-1A	✓		✓		Social Care related quality of life	High	Annual	18.5	18.7	↑	18.8	Sam Newton	Michaela Cox	A	Annual Score collected in ASC User Survey. Rotherham ranks on current 14/15 data 13th(Y&H).
2 ASCOF-1B	✓				Proportion of people who use services who have control over their daily life	High	Annual	73.9	76.8	↑	74	Sam Newton	Michaela Cox	A	Annual Score collected in ASC User Survey.Rotherham ranks on current 14/15 data 13th (Y&H)
3 ASCOF-1C Part 1A (2.2.1)	✓	✓			Proportion of Adults receiving long term community support who receive services via self-directed support (Excluding Mental Health)	High	Monthly	99.56%			97.06%	Sam Newton	Sarah Farragher	A	Current performance excludes MH data. DOT based on last refresh
3a ASCOF-1C Part 1A (2.2.1)	✓	✓			Proportion of Adults receiving long term community support who receive services via self-directed support (Including Mental Health)	High	Monthly	76.40%	76.40%	↓	75.70%	Sam Newton	Sarah Farragher	A	Rotherham ranks 11th Y&H based on initial 14/15 data. . Decision to be made to determine the inclusion of MH clients in receipt of professional support only. MH data (215/1019 = 21.09%)
Improvement Actions: 27/10/2015 = 79.6%, but still on target															
4 ASCOF-1C Part 1B (2.2.1)	✓	✓			Proportion of Carer's in receipt of carer specific services who receive services via self-directed support	High	Monthly	0.00%	80.00%	↑	29.2%	Sam Newton	Sarah Farragher	A	Rotherham ranks 13th Y&H based on initial 14/15 data. February 2016 - confirmation from operational managers that all carer services are provided via direct payment, indicator score will therefore be 100%
5 ASCOF-1C Part 2A (4.1.1)	✓	✓			Proportion of Adults on service receiving direct payments (Excluding Mental Health)	High	Monthly	17.40%			19.29%	Sam Newton	Sarah Farragher	A	14/15 analysis - Mental Health 149/992 15.02%, ASC 421/2276 18.5% Current performance excludes MH data. Indicator now calculated excluding managed direct payments following anlysis of further guidance.There are currently 492(High 479/ILow 421) clients in receipt of direct payments included in this indicator.DOT based on last refresh. There are 652 clients with an open managed DP (High 652 Low 610).
Local - Finance Direct Payments					Number of Adults (inc Carers) receiving Direct Payments in year (Excluding Mental Health)			1224 (inc MH)			1605				1540 (From Client Services tables) 65(From Carer Services tables)
5a ASCOF-1C Part 2A (4.1.1)	✓	✓			Proportion of Adults on service receiving direct payments (Including Mental Health)	High	Monthly	17.40%	19.50%	↑	17.5%	Sam Newton	Sarah Farragher	A	Rotherham ranks 11thY&H based on revised14/15 data. Awaiting update from RDaSH (15/16 data). Decision to be made to determine the inclusion of MH clients in receipt of professional support only. MH data (130/1019 = 12.75%)

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Improvement Actions: 27/10/2015 = 18.1%, but below target																
6	ASCOF-1C Part 2B (4.1.1)	✓	✓			Proportion of Carers on service receiving direct payments	High	Monthly	0.00%	69%TBC	↑	29.2%	Sam Newton	Sarah Farragher	A	Rotherham ranks 13th Y&H based on initial 14/15 data. Report to be written to monitor performance in year. February 2016 - confirmation from operational managers that all carer services are provided via direct payment, indicator score will therefore be 100%
7	ASCOF-1D	✓		✓		Carer Reported Quality of Life	High	Biennial	8.3	-		-	Sam Newton	Michaela Cox	A	Biennial collection from Carer's Survey next scheduled 16/17. Rotherham ranked joint 2nd (with 4 other authorities) in Y&H region based on initial 14/15 data.
8	ASCOF-1E (4.1.2)	✓	✓		✓	Adults with learning disabilities on long term service in employment	High	Monthly	6.03%	6.60%	↓	5.6%	Sam Newton	Darren Rickett	A	Rotherham ranks 8th Y&H based on initial 14/15 data. Current Performance 39/709 (confirmed in year, 1 client not had employment confirmed)
9	ASCOF 1F (Ex NI 149) (4.1.3)	✓	✓		✓	Adults receiving secondary mental health services in employment	High	Monthly (Est)	4.90%	5.40%	↑	5.27%	Sam Newton	Alison Lancaster	A	2014/15 score from restricted data release.Rotherham ranks 14th Y&H based on restricted 14/15 data release. Current performance based on January's MH submitted data, new reporting systems implented to replace MHLDDS. DOT based on last refresh. . DOT based on last refresh.
Improvement Actions: Close monitoring of MH local calculation and official published figure from MHLDS.P&Q to review data received from RDaSH to ensure national and local reporting are in line.																
10	ASCOF-1G	✓			✓	Adults with learning disabilities on long term service in settled accommodation	High	Monthly	78.30%	81.00%	↑	78.4%	Sam Newton	Darren Rickett	A	Rotherham ranks 10th Y&H based on initial 14/15 data. Current Performance 542/709 (confirmed in year,7 clients not had settled accommodation confirmed) DOT based on last refresh
Improvement Actions: Query impact of CHC loss of 100% funding - analysis shows 1 client thus low impact. P&Q to monitor with LD Service. Indicator to be discussed alongside the employment measure at 07/01 meeting.																
11	ASCOF 1H (Ex NI 150)	✓			✓	Adults receiving secondary mental health services in settled accommodation	High	Monthly (Est)	73.10%	75.00%	↑	74.35%	Sam Newton	Alison Lancaster	A	2014/15 score from restricted data release. Rotherham ranks 5th Y&H based on restricted 14/15 data release. Current performance based on January's MH submitted data, new reporting systems implented to replace MHLDDS. DOT based on last refresh.
Improvement Actions:																
12	ASCOF-1li	✓				Proportion of people who use services , who reported that they had as much social contact as they would like	High	Annual	40.20%	41.90%	↑	46% 45%	Sam Newton	Michaela Cox	A	Annual Score collected in ASC User Survey. Rotherham ranks on initial 14/15 data 13th (Y&H).
13	ASCOF-1lii	✓		✓		Proportion of carers, who reported that they had as much social contact as they would like	High	Annual	45.50%	-		-	Sam Newton	Michaela Cox	A	Biennial collection from Carer's Survey next scheduled 16/17. Rotherham ranked 3rd in Y&H region based on initial 14/15 data.
	ASCOF 1J	✓				PLACEHOLDER Adjusted Social care-related quality of life - impact of social care services		Annual								Placeholder for 15/16, live measure from 2016/17

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14	ASCOF-2A Part 1	✓				Permanent admissions to residential and nursing care homes (18-64)	Low	Monthly	12.30	11.62 (18 admissions)	↓	20.03	Sam Newton	Darren Rickett	A	14/15 performance based on 20 admissions. No change in score due to revised population data (MYE 2014) Rotherham ranks 9th Y&H based on initial 14/15 data. Current performance based on 31 admissions (comprised from both Revs and Payments and AIS data). Admission rate has been impacted by a signifcant increase in PD admissions (13) compared with 3 in 14/15 and 1 in 13/14. Action plan to mitigate further significant increase required. Admissions breakdown by client group; LD 10, PD 13, MH 8.
Improvement Actions: New panel will allow review of placements and future actions to be discussed at 14/12 meeting. Data provided from Revenues and Payments details 10 clients as new admissions due to loss of CHC funding.																
15	ASCOF-2A Part 2 (2.2.3)	✓	✓	✓		Permanent admissions to residential and nursing care homes (65+)	Low	Monthly	958.5 - updated due to new population data (975.1 intial 14-15)	933.25 (446 Admissions)	↑	819.52 (401 admissions) updated 22/4/16	Sam Newton	Michaela Cox	A	14/15 performance based on 466 submitted admissions, published actual shows as 469 (due to roundings etc) . Actual admissions from completion of validation work = 496 Rotherham ranks 14th Y&H based on initial 14/15 data. Current Febbruary (comprised from both Revs and Payments and AIS data) score based on 359 (includes 27 Full Cost) 14/15 admissions included 67 full cost and 22 property disregard clients.
Improvement Actions: Switching impact of Self Funders to local authority contracts which changes client status to a full cost client which counts as an admission - Comissioning providing guidance. Data provided from Revenues and Payments details 41 clients counted as a new admission due to loss of CHC funding.																
16	ASCOF-2Bi	✓		✓		Proportion of older people (65+) who were still at home 91 days after discharge (effectiveness of the service)	High	Annual	83.50%	90.00%	↑	89.60%	Sam Newton	Sarah Farragher	A	Annual Score (data collected Oct - Mar) Rotherham ranks on current 14/15 data 7th (Y&H) Initial Annual Score (data collected Oct - Mar) Final outturn excluding inappropriate referrals - 121/135 Rotherham 15/16 score ranks 4th (Y&H) based on 14/15 benchmarking.
Improvement Actions:																
17	ASCOF-2Bii	✓				Proportion of older people (65+) who were still at home 91 days after discharge (offered the service)	High	Annual	1.50%	2.00%	↑	1.66 (est)	Sam Newton	Sarah Farragher	A	Rotherham ranks on current 14/15 data 11th (Y&H) Annual Score (data collected Oct - Mar). 14/15 score now available as part of restricted data release. Performance based upon 14/15 discharges Rotherham 15/16 score ranks 11th (Y&H) based on 14/15 benchmarking.
Improvement Actions:																

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18	ASCOF-2C Part1 (ex NI131)	✓				Average delayed transfers of care from hospital per 100,000 population	Low	Monthly	9.50	9.50	<div>↑</div>	8.39	Sam Newton	Michaela Cox	A	2014/15 performance data from restricted release (scores are rounded) No change in score due to revised population data (MYE 2014) , Rotherham ranks 9th in Yorkshire and Humber. Current performance based on February data which equates to an average of 17.09 days delayed. March data will be published 12th May. Rotherham data subject to change due to RDaSH resubmissions
Improvement Actions: DTOC meeting held 10th December to discuss current performance, issues raised in regards to out of area funding and other authority delays. Query sent to RDASH to confirm that non-Rotherham residents are excluded from delay submission as per national guidance. Response received confirming data will be re-submitted to exclude all OOA patients.																
19	ASCOF-2C-Part2	✓				Average delayed transfers of care from hospital which are attributable to adult social care or both health and adult social care per 100,000 population	Low	Monthly	2.30	2.30	<div>↑</div>	1.61	Sam Newton	Michaela Cox	A	2014/15 performance data from restricted release No change in score due to revised population data (MYE 2014) (scores are rounded),Rotherham ranks 8th in Yorkshire and Humber.Current performance based on February data which equates to an average of 3.27 days delayed . March data will be published 12th May. Rotherham data subject to change due to RDaSH resubmissions
20	ASCOF-2D New for 2014-15	✓				The outcomes of short-term support: sequel to service	High	Annual	85.20%	74.00%		86.1%	Sam Newton		A	New Indicator for 2014/15 . This indicator will reflect the proportion of new clients who received short term service in year with an outcome of no further request made for support/ongoing service. Indicator provides evidence of a good outcome in delaying dependency or supporting recovery.Rotherham ranks 2nd in Yorkshire and Humber. Report to be written to monitor performance in year. Target based on national median score. Initial refresh of SALT return has highlighted potential recording issues which require investigation
	ASCOF-2E	✓				PLACEHOLDER Effectiveness of reablement service		Annual								Placeholder for 15/16
	ASCOF-2F	✓				PLACEHOLDER Dementia - a measure of the effectiveness of post diagnosis care in sustaining independence and improving quality of life		Annual								Placeholder for 15/16
21	ASCOF-3A	✓				Overall satisfaction of people who use services with their care and support	High	Annual	65.00	65.00	<div>↑</div>	70	Sam Newton	Michaela Cox	A	Annual Score collected in ASC User Survey. Rotherham ranks on current 14/15 data 9th (Y&H).
22	ASCOF-3B	✓				Overall satisfaction of carers with social services	High	Biennial	48.60%	-		-	Sam Newton	Michaela Cox	A	Biennial collection from Carer's Survey next scheduled 16/17. Rotherham ranked 2nd in Y&H region based on initial 14/15 data.
23	ASCOF-3C	✓				The proportion of carers who report that they have been included or consulted in discussions about the person they care for	High	Biennial	75.30%	-		-	Sam Newton	Michaela Cox	A	Biennial collection from Carer's Survey next scheduled 16/17. Rotherham ranked 8th in Y&H region based on initial 14/15 data.
24	ASCOF-3D part 1	✓				The proportion of people who use services who find it easy to find information about support	High	Annual	76.80	76.80	<div>↑</div>	78	Sam Newton	Michaela Cox	A	Annual Score collected in ASC User Survey. Rotherham ranked 6th in Y&H region based on initial 14/15 data.
25	ASCOF-3D part 2	✓				The proportion of carers who find it easy to find information about support	High	Biennial	71.60%	-		-	Sam Newton	Michaela Cox	A	Biennial collection from Carer's Survey next scheduled 16/17. Rotherham ranked 6th in Y&H region based on initial 14/15 data.

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	ASCOF-3E	✓				<b>PLACEHOLDER</b> Effectiveness of integrated Care		Annual								Placeholder for 15/16
26	ASCOF-4A	✓		✓		The proportion of people who use services who feel safe	High	Annual	61.50	68.30	↑	66	Sam Newton	Sam Newton	A	Annual Score collected in ASC User Survey. Rotherham ranks on initial 14/15 data 15th (Y&H)
27	ASCOF-4B	✓				The proportion of people who use services who say that those services have made them feel safe and secure	High	Annual	81.60	84.50	↑	85 84	Sam Newton	Sam Newton	A	Annual Score collected in ASC User Survey. Rotherham ranks on initial 14/15 data 8th (Y&H)
	ASCOF-4C	✓				<b>PLACEHOLDER</b> Proportion of completed safeguarding enquiries where people report that they feel safe		Annual		-						Placeholder for 15/16. Plans for roll out as live measure to be communicated Autumn 15 as part of 16/17 ASCOF Framwork document.